CONSOLE ENHANCEMENTS



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Policies for Site/Device level.

Site level policies to be seen on machine level -

It must be noted that this module follows a hierarchy. As shown below:

- 1. Site
- 2. Group
- 3. Machine

i.e. - A configuration pushed at the Machine level will be overwritten by a configuration pushed at the group level. A configuration pushed at a group level will be overwritten with the configuration pushed at the site level.

Additionally, each submodule within the Configuration Module of the Dashboard/console would show the same configuration on machine level. i.e. The configuration last pushed at a site level would show at the site level and at machine level, the configuration last pushed at a group level would show at the group level and at machine level, the configuration last pushed at a machine level would show at the machine level.

Configurations:

The configuration pushed at site level will reach by default to the freshly installed machine. User does not have to push the configuration again after installing client.

Delete a machine:

Revoke and remove option will appear only when there are machines where nanoheal has been uninstalled and NH status has been changed to Inactive.



Select the machine whose status is inactive and then click on revoke & remove. Following screen will come asking whether you want to revoke the license:

RAVIRA 9	Ð							P 0	👌 🚺 Wasif -
Dashboard View View Manage Services My Account Troubleshooting	Account Details 10 Total Licenses 4 Unused Licenses 0 Renew in 30 days	buy more renew now	Order Details	Emsi navnest kumar@nanoheal.com wasif@nanoheal.com	Company Name AvHfn_810 WasiRHAvSolutions_697	Descript Avies An Avies An	ion tivirus for Endpoint tivirus for Endpoint	Licenses 10 10	
Users Groups // Insights Gradient Admin	Customer Details Customer Name 🔺 TestArira WestRH-AversColutions	Total/Installed 2/0 10/2	Revoke and Remor Wh Are you sure you wan	re t to revoke License?. Re	role Cencel	NH Installed Dn Tuesday, April 04, 2017 06 51:19 Thuraday, April 05, 2017 02 65:53 Wednesday, April 05, 2017 12 06 20	NH Valid Tel Wednesday, April 19, Wednesday, April 19, Wednesday, April 19,	017120000	Avra/H4 Status Installed/hactive Installed/Active Installed/Active
(i) Help									

Click on revoke will revoke the license and installed count will decrease by 1. Following message will display once revoke is done:

QAVIRA 9	G									Q	9	0	Was
Dashboard Dashboard View Manage Services My Account Troubleshooting	Account Details 10 Total Litenses 4 Unused Licenses 0 Renew in 30 days	buy more renew now	Order Details	Ema TQ6J-YQBJV naw JZQHP-SHF67 was	ii neet.kumar@nanoheal.com if@nanoheal.com	Company Name AvHrn_810 WaaifNHAvSolutions_69		Description Avira Antiviru: Avira Antiviru:	s for Endpoint	Licenses 10 10			
Users Groups Insights G2 Admin	Customer Details Customer Name A TearAves WashthkeraSolutions	Total/Installed 2/0 10/3	Dea Wh Wh Are you sur	nd Remove	revoke License?. Revoke Rev	icense success. kar Cancel	Mi Instalted Do Thursday April 06, 201 Wirdnesday, April 05, 20	702553	NH Valid Tril Wednesday, April 19, 20' Wednesday, April 19, 20	7 12:00:00	Avi Ina Ina	ra/NH Stat talled/Acti	tus ive
(i) Help			Snow 29 entries			Previo	us i Next					1-2'01'2	ent
Waiting for avira.nanohea	l.com												

Device Protection:

This feature helps a user configure device protection:

	9	P	0	🔥 Wasif -
n Dashboard	Services : TestAvira	=	Sites	Groups
View	G update and Proxy Settings	_	Q	
🏟 Manage	Update and Proxy Settings Quede Config	ure		
Services	Device Protection Device Protection		TestAvira	>
My Account			WasifNLL	wiraSolutions
Troubleshooting	Threat Categories Threat Categories		**d511411/	
Users	L Advanced Protection			
Groups	Advanced Protection			
🛹 Insights	Password			
🔁 Admin	Password			
	Security Security			
	Nanoheal Configuration			
(i) Help				
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The following screen is displayed upon clicking "Configure"

RAVIRA	∞ Ç	0 0	🚹 Wasif -
✿ Dashboard ♥ View	Services : TestAvira	Sites	Groups
🌣 Manage	Update and Proxy Settings Update and Proxy Settings Update and Proxy Settings Update and Proxy Settings Update and Proxy Settings	All	
Services My Account	Device Protection Device Protection	TestAvira	>
Troubleshooting	Threat Categories Submit Back Threat Categories Back Back	WasifNHAvira	aSolutions >
Users Groups	II Advanced Protection Advanced Protection		
✓ Insights ↓ Admin	Password Password		
	Security Security		
	Nanoheal Configuration		
(i) Help			
Language : English 🔻		© 2016	Q.AVIRI

And the value will get set on Avira UI as shown below:

Avira Antivirus Pro		
🗸 Antivirus Pro		
	PC Protection > Device Protection	? Help
PC Protection System Scanner Scan Action on detection Archive Exceptions Heuristic Report Real-Time Protection Update Device Protection	Device Protection	
General	Description	
	Default values 🚱 QK Cancel 🚱 Apply	

Trial Flow

Once the customer has been created, trial flow pop up shows up on the screen and it let's the resellers use Nanoheal and its features free for 30 days as shown below:

RAVIRA	ð				P Q Nawneet -
★ Dashboard		Sites Managed	Devices Managed	Users Enrolled	Sites Groups
		Compliance Trend	¥ Resources	View: Complance Notifica	
	Window Marc Androol Linux Others	Last Hour Last 24 Hour Last 24 Hour Last 24 Hour	Now d all its features for :30 days.) See all compliance my	trices
		Start the 3	O days Trial show the popula		
	Total Practive Pridictive Self-Hop 0 Schedule 0				
(i) Help Language: English ▼					e 2016

Upon the click of Start the 30 days Trial, an Information dialog comes up as shown below:

🔊 nanoheal	60				P	9	Admin -
 Dashboard 		Sites Managed	Devices Managed	Users Enrolled		Sites	Groups
				View : Compliance Notif			
	OS Window Mac Android Linux Others	Availability Last Hour Last 24 Ho Information Your trial period has been started, it is vail to relogin	Security Resources	Maintenance Events	metrices		
	Resolutions Total Prosting Resolution SetTwep 0 Schedule 0		<u>Ok</u>				
1 Help						0 20	an

During trial flow period, customer can also buy the product anytime by clicking on *Buy Now* button available on the top as shown below:

RAVIRA G	Ð						Q (2) Nawneet	-
🔒 Dashboard	Summary	Sites Managed	Devices	Managed	Users Enrolled		Sites Groups	, @
	Devices Managed	Compliance Trend			View :	Compliance Notification		
		Availability	Security	Resources	Maintenance	Events		
	Mindow Mac	Last Hour						
	Linux Others	Last 24 Hour				See all compliance metrices		
	Resolutions							
	Total							
	Proactive Predictive							
	Self-Help 0 Schedule 0							
 Help 								
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Click on buy now will redirect to "<u>https://nanoheal.com/contact/</u>" page where customer can drop a request and nanoheal sales team will contact them for further processing.

If the customer selects "Do not show this popup" option, then Start your trial flow option will come at the top of the home page as shown in the diagram below:

K AVIRA	Θ					START YOUR FREE TRIAL
↑ Dashboard ↓ View	Summary	Summary		anaged al_Solu	Devices Managed	Users Enrolled
🕸 Manage	Devices Manag OS 2T	Devices Managed OS 2 Total		rend	View :	Compliance Notification
🔁 Admin	Mac Android	0		Availability 0	Security	Resources >
	Linux	0	Last Hour	• 0 • 0	0	0
		2	Last 24 Hour	▲ 0	▲ 0	▲ 0

Renewal of AVIRA OTC's

This feature helps users to change the attached OTC for any customer at any point of time. Please follow the following steps to change OTC:

Navigate to my account page as shown below:



Click on the hamburger menu next to "Customer details" and click on "Update OTC"

RAVIRA 9	Θ							P	Q	🚺 Wasif -
↑ Dashboard	Account Details		Order Details	3						=
Manage	10 Total Licenses		OTC Code 🔺	Email	Company Name	Description		Licen	ies	
Services	4		M2LLL-LLLQ2-JKG6	SH-STQ6J-YQBJV nawneet.kumar@na	moheal.com AvHfn_810	Avira Antiviri Avira Antiviri	us for Endpoint	10		
My Account	Onused Licenses	buy more								
Troubleshooting	Renew in 30 days	renew now								
Users	Customer Details		Device Name	Avira Installed On	Avira Valid Till	NH Installed On	NH Valid Till		,	Avira/NH Status
et Inciphte	Customer Name	Total/Installed	Add Customer	Tuesday, March 21, 2017 00:00:00	Wednesday, April 19, 2017 00:00:00	Thursday, April 06, 2017 02:55:53	Wednesday, April 19, 20	17 12:00:	10 I	nstalled/Active
- insignts	TestAvira	2/0	Add OTC	Tuesday, March 21, 2017 00:00:00	Wednesday, April 19, 2017 00:00:00	Wednesday, April 05, 2017 12:06:26	Wednesday, April 19, 20	17 12:00:0	10 I	nstalled/Active
Ltå Admin	WasifNHAviraSolutions	7/2	Update OTC Add Avira Subscription							
			Edit Customer							
			Customer Details							
			Export Avira Details							
			Disable Customer							
			Show 25 🔻 entrie	8	Previous	1 Next				1-2 of 2 entries
 Help 										
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Select the new OTC which needs to be attached to that particular customer from the dropdown and Click on Update:

RAVIRA 9	Θ						P 9	🚺 Wasif -
n Dashboard	Account Details		Order Details					
Manage	10 Total Licenses		OTC Code 🔺		Company Name			0
Services	4 Unused Licenses	bury more	M2LLL-LLLQ2-JKG6H-STQ6J-YQBJV MN888-8884N-CYL2W-JZQHP-5HF67	nawneet.kumar@nanoheal.com wasif@nanoheal.com	AvHfn_810 WasifNHAvSolutions_697	Avira Antivirus for Endpoint Avira Antivirus for Endpoint	10	
My Account	0		-					
Troubleshooting	Renew in 30 days	renew now	Update Avira OTC					
Groups	Customer Details		Devi		NH Installed On	NH Valid Till	Avira/NH Status	
≁ Insights	Customer Name		MN888-8884N-CYL2W-JZQ	HP-5HF67	available in table			
🔁 Admin	WasifNHAviraSolutions			ТО				
			NEW OTC					
			Select OTC	_				
				Upd	ate Cancel			
			_					
(i) Help			Show 25 Tentries		Previous Next		Showing 0	to 0 of 0 entries
Langzage : English 🔻							© 2016	RAVIRA

NOTE: User needs to add the OTC first by using "Add OTC" option so that the particular OTC comes in the dropdown list.

Uninstall other AVIRA versions:

After the OTC gets verified, User will get the popup to select which modules to install by default with Avira and option to uninstall older version of Avira as shown below:

ÆAVIRA G						P	0		Nawneet -
♠ Dashboard			Sites Managed	Devices Managed	Usera E	inrolled	Site	8	Groups
		Compliant	Configure Installation Modules All Avira Real-Time Protection	×	View :	Compliance Notification			
	OS Window Mac Android	Last Hour	Avira Mail Protection Avira Web Protection Avira Rootkits Protection Avira Rootkits Protection						
	Others	Last 24 Ho	 Windows Firewall management component Do you want to uninstall old versions of Avira 	נ		See all compliance metrices			
			⊖ Yes. ♦ No.						
	Total Proactive Predictive Self-Heip 0			Next					
Language: English V							•	2016	

Module based installation:

The user can configure what needs to be installed by default with Avira as shown below:

≪ AVIRA ♀	e		×			Ģ	6	A. Wasif	•
1 Dashboard	Account Dotaile	Edit Customer	Ŷ					_	
View	10	Customer							
🏟 Manage	Total Licenses	WasifNHAviraSolutions		Name	Description	on		Licenses	
Services	0 Unused Licenses	Avira OTC	1	wSolutions_697	Avira Ant	virus for E	Endpoint	10	
My Account	0								
Troubleshooting	Renew in 30 days	MN888-8884N-CYL2W-JZQHP-5HF67							
Users		Total : 10							
Groups	Customer Details	Used : 10		rill	NH		On		
✓ Insights	Customer Name 🔺 Total/	Pending: 0		April 19, 2017 00:00:0	10 Tu	esday, Apı	ril 04, 201	7 06:51:19	
	TestAvira 4/0	Contract End Date : 2017-04-19		April 19, 2017 00:00:0	00 Th	ursday, Ap	oril 06, 20	17 02:55:53	
L <u>ao</u> Admin	WasifNHAviraSolutions 16/3			April 19, 2017 00:00:0	00 We	dnesday,	April 05, 2	2017 12:06:26	
		No of PC 5							
		-							
		V I want to reconfigure avira modules							
		UPDA	TE Cancel						
(i) Help									
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Click on update, the next page will give user the option to select which modules to install and whether user want to uninstall older version of avira as shown below:

RAVIRA 9	œ			D 0	Wasif +
Dashboard	Account Details	Order Details	_		
Manage	10 Total Licenses 0	Configure Installation Modules	ame	Description Avira Antivirus for Endpoint	Licenses
My Account Troubleshooting	Unused Licenses buy 0 Renew in 30 days rene	 Avira Real-Time Protection Avira Mail Protection Avira Web Protection 	Solutions_697	Avira Antivirus for Endpoint	
Users Groups	Customer Details	 Avira Rootkits Protection Avira ProActiv component Windows Firewall management component 		NH Installed On	
✓ Insights	Customer Name Total/Ir TestAvira 4/0	Do you want to uninstall old versions of Avira	April 19, 2017 00:00:0 April 19, 2017 00:00:0 April 19, 2017 00:00:0	0 Tuesday, April 04, 2017 0 Thursday, April 06, 201 0 Wednesday, April 05, 21	7 02:55:53
	Wasi/NHAviraSolutions 36/3	© Yes. ® No. Next			
(i) Help					
Language : English 🔻				© 20	16 Q.AVIRI

Manage OTC

Please follow the following steps to add a new customer/site.

- I. I am an Admin and I will manage my OR my customer's devices:
 - i) The user will see a popup as shown below, wherein he has to enter:
 - i. OTC
 - ii. Number of Licenses to use- User does not have the access to edit/split the OTC.
 - ii) Click on "Verify" to verify the OTC and "Submit" to generate download URL

Create Customer

Customer(Site) Name

I am an Admin and I will manage my OR my customer's devices.
I am setting this up for a customer who would manage their devices.

×

*

	*
Total:0 Used:0 Pending:0	
No of License	
	Verify OTC Cancel